

ABSTRACT OF THE DISCLOSURE

In a user notification system used for a home delivery locker which a home delivery locker and a managing center for managing the home delivery locker are connected through a communication line, and information indicating that the home delivery locker has a parcel is received by the managing center, the system is characterized in that, based upon information of the receiver contained in the information, the managing center or the home delivery locker automatically delivers the parcel delivery information to the receiver through communication means such as telephone (including mobile telephone), facsimile and electronic mail. In the case of a conventional pick-up process of a parcel, it is not possible to confirm whether or not any parcel has arrived, until the receiver has come home and see a notice inside the mail post; therefore, the resulting problem is that, in the case of any urgent parcel, the receiver has to go to the mail box many times to see whether there is any notice therein. The present system makes it possible to solve such a problem.